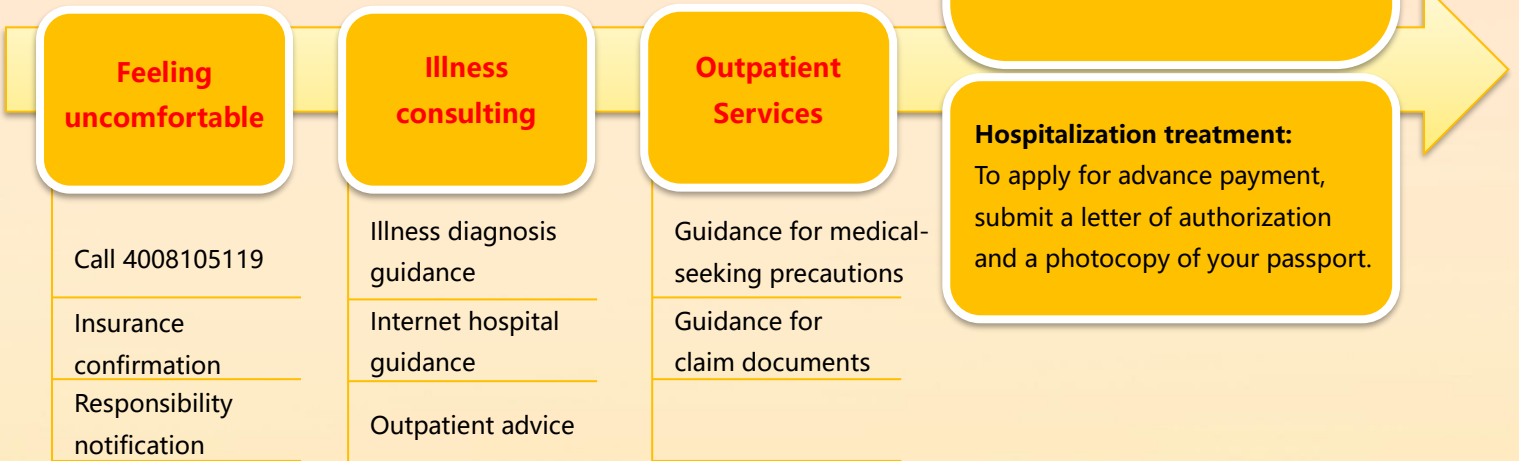


Insurance for Overseas Students in China

Whole Process Health Service Hotline:

400 810 5119

Service Procedure—Whole Process Health Management



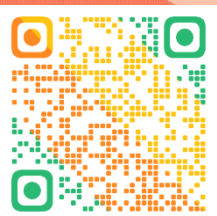
Claim Settlement Preparation:

Prepare below documents according to requirements

Application Item	Required Document	Copy of ID	Original Invoice from hospital	Copy of medical record (the date of each medical care should correspond with date in invoice)	Original of detailed expenditure sheet	Accident report	Copy of discharge summary or copy of hospitalized medical record	Copy of Bank deposit book or client information table for bank card	Claim application form
Accident outpatient		√	√	√		√		√	√
Illness outpatient		√	√	√				√	√
Inpatient (accident)		√	√		√	√	√	√	√
Inpatient (illness)		√	√		√		√	√	√

Note:

1. Before seeing a doctor, please call 4008105119 for medical advice;
2. For accidents, accident reports or qualitative documents from relevant authorities (for example, traffic accident responsibility definition issued by traffic authority for traffic accident);
3. Bank account information needs to cover account name, number and opening bank information.



← Scan the QR code to use self-service claims.

Scan to follow our WeChat official account for further services. →

